Creating your preferred future in retirement - now!

Ventures

### **Navigating the Health Care System**





### **Navigating the Health Care System**

### **A Four Part Series**



- > The Family Doctor and Beyond...
- Overtaken By Illness...
- ➤ No Longer Independent...
- > Advocating For Health

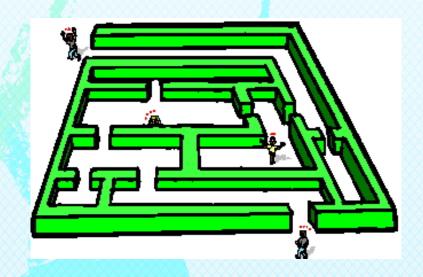




Finding Your Way

Through the Maze

of Long-Term Care



- > When is independence no longer an option?
- ➤ What's out there assisted living to long-term care
- > Assessing the suitability of new habitats
- > Financial considerations
- > End of life care making last days comfortable



### The Realities of Long-Term Care

A Human Crisis?



- > More people with chronic diseases and dementia
- ➤ Needs vs Availability of services
- **➢** Rising costs
- > Financial pressures on "Boomers"





### What is Long-Term Care?

- > Who can access the services?
- > What services are provided?
- > What are the goals?
- ➤ Where are the services provided?
- > When can the services be accessed?





# When Is Independence No Longer an Option? Factors For Consideration

- Activities of Daily Living (ADL)
- > Communication and cognitive function
- > In-home mobility
- > Home repairs and maintenance
- > Transportation
- > Keeping track of medications
- > Potential harm to self and others





### What's Out There?

From Assisted Living to Long-Term Care Facilities

- There's No Place Like Home"... In-Home Health Care and
  - **Community Support Services**
- > Independent/Supportive Living
- > Assisted Living/Retirement Home Living
- ➤ Long-Term/Chronic Care/Nursing Home/
  - **Dementia Care Facilities**



## Assessing Suitability of New Habitats What To Ask – What To Look For

- > Facility Ownership/Operations/Admission Requirements
- Resident Rooms/Resident Life/General Living Space/Activities
- > Exterior Grounds/Services
- > Medical Care
- Safety
- Dining
- > Visiting/Family Involvement
- > Special Care Units





### **Tips and Traps**

- > Pre-planning
- > Site visits
- >Know your rights
- > Read the fine print
- > Know what your paying for
- > Find out the complaints process





# Financial Considerations "Someone has to pay for it"

- > Medicare What's covered by government programs
- Personal Savings
- > Check Your Benefits
- ➤ Making the Most of Social Security
- > Spouse/Partner/Family
- > Long-Term Care Insurance/Leveraging Life Insurance
- ➤ Sale of Home/Reverse Mortgage





### **End of Life Care...Making Last Days Comfortable**

- > Understanding Palliative Care
- > Understanding Terminal Care
- > The Settings Palliative Care Units/Hospice/
  - **Home Care**
- > Staffing/Philosophy
- Pain and Symptom Control
- ➤ Living Wills/Advance Directives/Power of Attorney





### **Care For Caregivers**

- > The need for self-care
- > Realistic expectations of self and others
- > Ask for help
- Build a support team
- > Education/caregiving books/websites
- > You have a right to your own life





#### **Additional Resources**

**Community Care Access Centres (CCACs)** 

http://www.ccac-ont.ca

A Guide to Programs and Services For Seniors in Ontario

http://www.seniors.gov.on.ca/en/index.php

**Ontario Ministry of Health and Long-Term Care** 

**Home Community and Residential Care Services** 

http://www.health.gov.on.ca/en/public/programs/ltc/

**Ontario Retirement Communities Association (ORCA)** 

http://www.orcaretirement.com/

**Advocacy Centre for the Elderly** 

http://www.acelaw.ca/index.php

**CARP** 

http://www.carp.ca/



#### **Additional Resources**

**Long-Term Planning Network** 

http://www.ltcplanningnetwork.com/

**Caregiving Matters** 

http://www.caregivingmatters.ca/

The Care Guide (including access to Care Connect Helpline)

http://www.thecareguide.com/

**Canadian Hospice Palliative Care Association** 

http://www.chpca.net/

Canada Revenue Agency Medical and Disability-Related Information

http://www.cra-arc.gc.ca/E/pub/tg/rc4064/README.html



### Questions?

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# Please Join Us For the Next Session in the Four-Part Series

# What's a Health Advocate and Why Do You Need One? Tools for Empowering Yourself and Others in Accessing Health Care

November 3, 2015 12 – 1 PM



This presentation is provided to York University, Human Resources, Pension and Benefits for seminar participants
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