

**Submitting an on-line request:**

<https://sr-ds.powerappsportals.com/caseintakeen/>

Response within 1-2 business days

**Canada Pension Plan and Old Age Security**

Click: <https://www.canada.ca/en/services/benefits/publicpensions.html>

Call: 1-800-277-9914

TTY- 1-800-255-4786

**My Service Canada Account**

Click: <https://www.canada.ca/en/employment-social-development/services/my-account.html>

Call: 1-800-277-9914

TTY: 1-800-255-4786

**CPP and OAS Quarterly Report**

Click: <https://www.canada.ca/en/employment-social-development/programs/pensions/pension/statistics/2019-quarterly-october-december.html>

**OAS Toolkit**

Click: <https://www.canada.ca/en/employment-social-development/programs/old-age-security/reports/oas-toolkit.html>

**CPP Disability Toolkit**

Click: <https://www.canada.ca/en/employment-social-development/programs/pension-plan-disability-benefits/reports/toolkit.html>

**Canadian Retirement Income Calculator**

Click: <https://www.canada.ca/en/services/benefits/publicpensions/cpp/retirement-income-calculator.html>

**Benefit Finder**

Click: <https://benefitsfinder.services.gc.ca/hm?GoCTemplateCulture=en-CA>

**Social Security Agreements**

<https://www.canada.ca/en/services/benefits/publicpensions/cpp/cpp-international/apply.htm>



## Canada Revenue Agency Resources

### **CRA web addresses and phone numbers**

|                                         |                                                                                           |
|-----------------------------------------|-------------------------------------------------------------------------------------------|
| Child and family benefits               | <a href="https://canada.ca/child-family-benefits">canada.ca/child-family-benefits</a>     |
| Disability tax credit                   | <a href="https://canada.ca/disability-tax-credit">canada.ca/disability-tax-credit</a>     |
| CVITP                                   | <a href="https://canada.ca/taxes-help">canada.ca/taxes-help</a>                           |
| CVITP -volunteer                        | <a href="https://canada.ca/taxes-volunteer">canada.ca/taxes-volunteer</a>                 |
| CRA forms and publications              | <a href="https://canada.ca/cra-forms">canada.ca/cra-forms</a>                             |
| My Account                              | <a href="https://canada.ca/my-cra-account">canada.ca/my-cra-account</a>                   |
| E-services                              | <a href="https://canada.ca/cra-electronic-services">canada.ca/cra-electronic-services</a> |
| Canada Caregiver Credit                 | <a href="https://canada.ca/caregiver-credit">canada.ca/caregiver-credit</a>               |
| Benefit enquiries                       | 1-800-387-1193                                                                            |
| Individual enquiries (and to get forms) | 1-800-959-8281                                                                            |
| Disability Tax Credit                   | 1-800-959-8281                                                                            |