Benefits – Active/Retired – How to find out what you are covered for

PENSION & BENEFITS

YORK U
Pension & Benefits Website

https://retire.info.yorku.ca/
Searching a Benefits Booklet

York University
York University Staff Association (YUSA)
Health, Dental, Life Insurance, Accidental Death & Dismemberment

Sun Life Financial
your group benefits
Pension & Benefits Education

Education Tab on our Web Page

• Recorded Seminars
• Recorded Webinars
• Slides from previous presentations
• Registration for our upcoming Seminars through York Employee Learning Calendar (YELC)

Resources Tab on our Web Page

• P&B Times
• External Publications
• Sun Life Claim Forms
Sun Life Contact Information

Policy Number: 014098
SunLife phone number: 1-800-361-6212
SunLife online claims website: https://www.sunet.sunlife.com/signin/mysunlife/home.wca?
SunLife mobile app: https://www.sunlife.ca/ca/Customer+support/Download+our+app?vgnLocale=en_CA
HR Self Serve – Benefits and Beneficiaries

- Personal Details
- Payroll and Compensation
- Benefits
- Training Profile

- Absence and Time
- Manage Delegation

Last Pay Date
HR Self Serve – Benefits and Beneficiaries

Note: You are unable to change your information through HR Self Serve. You need to use the Pension & Benefits Portal or forms.
The Pension & Benefits Office

• All documentation should be sent electronically to askpb@yorku.ca for the fastest processing. Documents can be mailed through Canada Post as we are in the office every two weeks for processing of mail and/or cheques; therefore, there will be delays in processing.

• We can be reached by phone or email:
  416-736-2100 x27572 (askpb) or askpb@yorku.ca
  Our phones are answered between 9 am and 4 pm. If you do not reach us and receive our voicemail, please note that we will return your call within 24 hours.

• We can also be reached through our portal at https://askpb.yorku.ca/cherwellportal/pbmain#0.

• Our website also has a great deal of information at https://retire.info.yorku.ca/.

• Great information as well as our service standards can be found in our monthly publication The P&B Times https://retire.info.yorku.ca/resources/p-b-times/