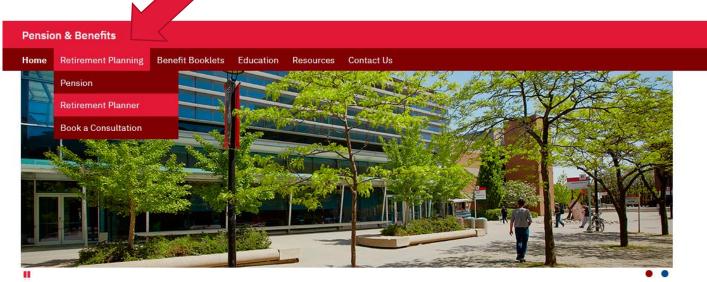


## The Retirement Planner

https://retire.info.yorku.ca



#### Welcome

The Pension & Benefits Office provides support and education for all York University employees - enabling them to make informed choices regarding all aspects affecting their pension and benefits during their employment, and when planning for retirement. We are committed to offering our services with integrity, confidentiality and objectivity. Our services extend beyond York specifics and include Canada Pension Plan (CPP), Old Age Security (OAS) and transitioning from work to retirement.

Seminars and educational presentations are an important part of our offerings in Pension & Benefits. We have licensed financial advisors and other experts in their field join us to provide you with information regarding pension, benefits and a host of other related topics. We do not provide them with any personal information. They are here to inform, not to solicit your business. Should you wish to contact one of our presenters or any other financial advisor we leave that up to you.



Search this site

#### Benefits provider:

Sunlife Member Page

#### Pension Payment Custodian

CIBC Mellon

#### AskPB Self Service

Portal



# **Login Instructions**

If you are a first time user or if you have forgotten your password:

- 1. Click on the Retirement Planner Online Tool button, or go to <a href="https://www.yorku-ret.ca/">https://www.yorku-ret.ca/</a>
- 2. Click on "forgot your password".
- 3. Enter your York Employee Number and click on the Submit button. Click "Submit" and a password will be sent to the email address we have on file. Please contact Pension & Benefits if you receive an error. The password email is from askpb with the subject "York University Automatic Response/ Réponse automatique and it may go to your junk folder.
- 4. Once you have received your password, return to the planner again and enter your York Employee Number and password.
- 5. Your current password provided by YURP should be changed immediately. Select the "Change Password" option. Review the information in the window and follow the instructions to change your password.
- 6. To use YURP, click on the "Planning" tab.
- 7. Review the information carefully and follow the instructions on each page.



# The Retirement Planner...



### The Pension & Benefits Office

- All documentation should be sent electronically to <u>askpb@yorku.ca</u> for the fastest processing
   Documents can be mailed through Canada Post as we are in the office every two weeks for processing of mail and/or cheques therefore there will be delays in processing
- We can be reached by phone or email
   416-736-2100 x27572 (askpb) or askpb@yorku.ca
   Our phones are answered between 9 am and 4 pm. If you do not reach us and receive our voicemail, please note that we will return your call within 24 hours.
- We can also be reached through our portal at <a href="https://askpb.yorku.ca/cherwellportal/pbmain#0">https://askpb.yorku.ca/cherwellportal/pbmain#0</a>
- Our website also has a great deal of information at <a href="https://retire.info.yorku.ca/">https://retire.info.yorku.ca/</a>
- Great information as well as our service standards can be found in our monthly publication The P&B Times
   https://retire.info.yorku.ca/resources/p-b-times/

